



# EV POWER AUSTRALIA EVH BATTERY – 24 MONTH LIMITED WARRANTY

This document applies for EV Power EVH Series batteries purchased after January 1<sup>st</sup> 2019. EV Power 12V LiFePO4 Batteries are assembled to the highest standards. Each battery is run through a stringent quality control process to ensure that it performs as advertised. We ship each EVH Battery charged, balanced and ready to install. EV Power offers a 24 MONTH LIMITED WARRANTY.

- EV Power warranty is for the battery only. EV Power is not liable for any damage to either person or personal property resulting from the use of the product.
- Conditions not covered by warranty:
  - Visible abuse or physical damage.
  - Use in a manner for which it was not intended.
  - Short circuit of the battery terminals.
  - Excessive liquid, heat or dust exposure.
  - Damage as a result of being stored in a discharged state, or storage for long periods (>3 months) without regular charging.
  - Over charging as a result of a defective charger or charging settings.
  - Damage from excessive current draw.
  - Force Majeure.
- The Limited Warranty is based on the original invoiced date of purchase.
- Warranty claims must be accompanied by a copy of the original receipt.
- Warranties are non-transferable. Returns will only be accepted from the original purchaser.
- Warranty claim products must be returned to EV Power before any replacement can be shipped.
- Each product is only eligible for one warranty replacement. Once a battery has been warranted the replacement item only holds the remainder of the warranty period of the original battery purchased.
- All shipping charges, insurance and any damage incurred during shipping for warranty claims is the customer's responsibility.  
If the battery is determined to be defective due to a manufacturing fault, EV Power will pay for return shipping of the replacement battery back to the customer (within Australia) by road freight.  
If the battery is found to be NOT defective, or the battery originated outside Australia, shipping back to the customer will be at the customer's expense.
- EV Power Pty Ltd reserves the right to deny any and all claims if all conditions and terms are not met.
- EV Power is not liable for costs associated with removing or fitting batteries in equipment.

To put it in plain Aussie:

**If our product is genuinely defective we will repair or replace it in good faith.**

**If you look after your EV Power batteries they will last for many years.**

**If you abuse them they will not. That is not our fault.**